



31 July 2019

## Richmondshire Flooding Advice Sheet

### How to get help

- The Environment Agency has specially trained Flood Support Officers across the country who provide information and advice during and after floods. Call **Floodline (24-hour service)** on **0345 988 1188**
- If you have been evacuated from your property and require temporary accommodation, please contact Richmondshire District Council on 01748 829100.

### Health

- If you are concerned about any health related issues following the flooding, I would urge you to seek advice from the NHS '111' service. I have also included a link below for further information.  
[https://www.northyorks.gov.uk/sites/default/files/fileroot/Environment%20and%20waste/Flooding/Flooding questions and answers February 2014.pdf](https://www.northyorks.gov.uk/sites/default/files/fileroot/Environment%20and%20waste/Flooding/Flooding%20questions%20and%20answers%20February%202014.pdf)

### Insurance

- If you have been flooded, contact your insurance company and follow their advice.
- Please refer to the Association of British Insurers if you require further advice on making insurance claims. <https://www.abi.org.uk/products-and-issues/topics-and-issues/flooding/recovering-from-a-flood/>
- If you haven't got insurance, the [National Flood Forum](#) can offer help and support on 01299 403055

### Preparing for more flooding

- We are expecting further rainfall in the next 36 hours. Weather warnings are in place until midnight tonight. Please keep an eye on the government's flood alert service at <https://flood-warning-information.service.gov.uk/warnings>
- Please contact Richmondshire District Council on 01748 829100 if you require sandbags.

A handwritten signature in blue ink that reads "Rishi Sunak".

**Rishi Sunak**  
**Member of Parliament**  
**Richmond (Yorks)**